



# JENSEN OUTDOOR

EASY CARE &  
MAINTENANCE



## EASY CARE AND MAINTENANCE

At Jensen Outdoor, we believe that luxury furniture should offer the luxury of simple care. Maintaining the beauty and comfort of your furniture, cushion fabrics, and woven fibers will feel effortless when you follow our easy care guidelines.

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# LEVELS OF CARE

## CHOOSE YOUR PATH

Not all care scenarios are created equal, that is why Jensen Outdoor has created an easy guide to share with you, how, when and why you can maintain your furniture and then pair those instructions with the best-in-class care supplies.



### 1 PROTECT

Protect new or newly clean furniture.

#### ***Wood Shield***

Ipe Wood

#### ***Fabric Protector***

Sunbrella® Fabric

### 2 CLEAN

Clean up light spills, dirt, or dust.

#### ***Soap & Water***

Ipe Wood  
Sunbrella® Fabric  
& Woven Viro® Fiber

### 3 RESTORE

Restore your furniture's 'as new' look.

#### ***Cleaner, Brightener, & Penofin Verde Oil***

Ipe Wood

#### ***Fabric Cleaner***

Sunbrella® Fabric

### 4 REVIVE

Revive your furniture from troublesome stains.

#### ***Wood Stripper, Cleaner, Brightener, & Penofin Verde Oil***

Ipe Wood

#### ***Stain Removal Spotlight***

Sunbrella® Fabric

#### Helpful Hints

With outdoor furniture crafted from materials selected to stand the test of time, how you care for your furniture is up to you.

Some enjoy a 'set it and forget it' approach to furniture care. Allowing the pre-applied protection be the last human intervention before enjoying their furniture for years. This approach works just fine for Jensen Outdoor furniture. But, be aware that when left to the elements Ipe timber will naturally weather to a handsome silver tone.

Are you more likely to want to keep an 'as new' finish on your furniture? Then you are going to want to pay attention to levels 1-3 to keep your furniture in tip-top condition year around.

Serious stains can occur when oils, wines, or more are left overnight on furniture. For the toughest stains seek instruction from level 4 to revive the 'as new' finish of your furniture when faced with the toughest stains.

# JENSEN SUPPLIES

## THE ABSOLUTE BEST IN CARE PRODUCTS

Jensen Outdoor is proud to be able to provide the highest-quality care supplies that have been manufactured with the specific intent of keeping your furniture in tip-top shape all year long.



### IPE WOOD CARE PRODUCTS

#### Wood Shield

**Level 1:** Makes Ipe wood repellant to water, moisture, and helps to prevent staining.



#### Ipe Aftercare Kit

**Level 3:** Restore the 'as-new' finish of your Ipe wood furniture.

- Penofin® Pro-Tech Brightener
- Penofin® Verde Oil Finish



#### Penofin® Verde Oil Finish

**Level 3:** Oil finish to condition and restore the color of Ipe.



#### Penofin® Pro-Tech Wood Cleaner

**Level 3-4:** Water-based, cleaning agent for Ipe wood.



#### Penofin® Pro-Tech Wood Brightener

**Level 3-4:** Brightens and prepares Ipe wood for Penofin® Verde Oil Finish.



#### Ipe Restoration Kit

**Level 4:** Prepare your Ipe wood to be refinished. Pairs with Penofin® Verde Oil Finish.

- Pro-Tech Wood Cleaner
- Penofin® Pro-Tech Stripper
- Penofin® Pro-Tech Brightener



### SUNBRELLA® CARE PRODUCTS

#### Fabric Protector

**Level 1:** Makes Sunbrella® cushion fabrics repellant to water, moisture, and helps to prevent staining.



#### Fabric Cleaner

**Level 3:** Jensen Outdoor's all purpose fabric cleaner. Cleans dirt and stains from Sunbrella® cushion fabrics.



#### Where to Buy

Jensen Outdoor care supplies may be purchased through the retailer that you originally bought the furniture from.

If you are having trouble locating a specific care item, you can search for more Jensen Outdoor retailers in your area through our 'how to buy' portal at:

[www.jensenoutdoor.com](http://www.jensenoutdoor.com)



# IPE WOOD

## EASY CARE AND MAINTENANCE

Jensen Outdoor is proud to be able to provide the highest-quality Ipe wood furniture available on the market today. Ipe wood, a natural material, is durable and easy to care for. Read the following instructions to learn how to protect, clean, restore and refinish your Ipe wood furniture.



## HOW TO CARE FOR IPE WOOD

### When You First Bring Your Furniture Home

#### 1 *Protecting New and Newly Cleaned Ipe Furniture*

- In a ventilated area, apply **Wood Shield** to all clean Ipe surfaces to protect against water and food stains then enjoy your new set outside for approximately 2-3 months.
- Clean your set on occasion with mild dish soap and warm water and allow to dry if spills occur from food or beverages.

*IF DESIRED:* You may allow your Ipe furniture to develop a refined silver patina over time.

### If Spills, Dirt, or Dust Occur

#### *As Needed Cleaning Instructions (2 Ways)*

- 2 • Wash your Ipe wood surfaces with a soft towel and mild dish soap then rinse clean with water. Once complete, allow to dry.
- OR
- 3 • If you purchased **Penofin Pro-Tech Wood Cleaner**, mix and spray the solution then scrub with a soft towel as instructed on the bottle. Before the solution dries, rinse off with water and then allow to dry completely.

### Easy Ipe Color Restoration

#### *Restore The Deep Chocolate-Brown 'As New' Finish*

Ipe naturally develops an elegant silver patina over time when exposed to the elements. However, if desired, Ipe can be restored to its 'as new' chocolate brown finish at any time through our simple color-restoration process:

1. To prepare Ipe for a UV-protective coat of **Penofin Verde**, use **Brightener Packet** OR clean with mild dish soap and warm water.
2. Allow to dry completely.
3. Apply **Penofin Verde** as directed on the can, letting it penetrate for around 30 minutes.
4. Go over the Ipe surface with a smooth rag, rubbing in the oil finish to ensure full penetration and that no pools are allowed to form and become 'tacky' on the surface.
5. After completely dry, apply **Wood Shield** to timber to provide a protective seal.

*OPTIONAL:* As Ipe starts to develop a subtle silver patina, reapply **Penofin Verde** to maintain the rich, chocolate brown color.

### About Ipe

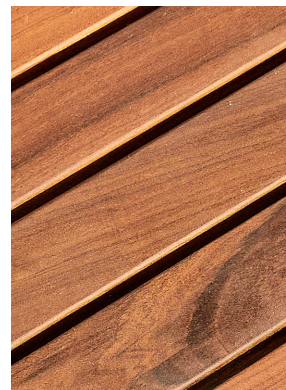
Ipe (pronounced "EE-pay") is a hardwood timber prized for its beauty and long-lasting durability in any environment.

Ipe timber exhibits a deep chocolate-brown grain when new that may be allowed to naturally age to an elegant silver patina or brought back to an as new finish at any time.

Jensen Outdoor's Ipe furniture comes pre-stained with Penofin Verde oil which protects and conditions the wood to prevent absorption of moisture, cracking and drying while allowing the wood to naturally gray over time.

Although Ipe is naturally stable, small checks in the surface (minuscule openings of the wood grain at the ends) may appear if the furniture is placed in a very dry or sunny environment. Superficial checking in no way affects the structural integrity and longevity of the furniture and will in fact disappear when the environment becomes moist.

### Ipe 'As New'



### Ipe Weathered



## Ipe Troubleshooting

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### *If Ipe Furniture Has an Inappropriate Finish or 'Tacky' Stain Buildup*

Ipe furniture is meant to last for many years, during that long life an inappropriate paint or stain may be applied to the furniture. If your Ipe furniture needs to be stripped and restored to the 'as new' finish, follow these steps:

1. Apply **Penofin® Pro-Tech Wood Stripper** to a clean dry surface, following directions on the can.
2. Apply **Penofin® Pro-Tech Wood Cleaner** and then allow to dry.
3. Apply **Penofin® Pro-Tech Brightener** and then allow to dry.
4. Apply **Penofin® Verde Oil** and allow to dry.
5. Apply Ipe **Wood Shield** and allow to dry.

Then enjoy your furniture as new for an entire season.

### *Winter Storage*

Ipe furniture withstands the cold temperatures of winter just fine. You can leave your furniture uncovered outdoors and simply restore the 'as new' finish with the steps above when the weather warms again. See cushion care sheet for cushion winter storage tips.

## Helpful Hints

Do not apply Penofin products when wood is hot to the touch or close to freezing.

Always perform maintenance in a well ventilated area and allow Ipe wood to dry completely between steps.

Rub off residue of care products before they are allowed to dry on the Ipe surface and become 'tacky'.

Protect the metal or woven surfaces during Ipe-specific cleaning.

Prepare the area by dampening surrounding vegetation with water.

Do not blend or thin Penofin products with other products unless explicitly instructed on the packaging.

Wood Shield helps to seal in existing color / state of the wood and protects against fading or stains from spills.

Penofin Verde is an oil based wood stain that brings out the deep-chocolate hue of Ipe. To keep an 'as-new' finish reapply 1x year.

Cleaning the wood is an as needed procedure, it is not the same as brightening the wood which is done to prepare the wood to best retain in the Penofin Verde oil stain.

Refinishing/stripping Ipe wood should only be done if an inappropriate oil stain was applied or in other extreme cases.

Dispose of used rags in accordance with local regulations.

# SUNBRELLA®

## EASY CARE AND MAINTENANCE

Jensen Outdoor is proud to be able to provide the highest-quality outdoor cushion fabrics available on the market today. All of the Sunbrella® fabrics featured in Jensen Outdoor furniture are carefully selected for their virtually carefree maintenance and outstanding durability. Read the following instructions to clean yours.



## HOW TO CARE FOR SUNBRELLA® FABRICS

### When You First Bring Your Furniture Home

#### 1 *Protecting New and Newly Cleaned Sunbrella® Fabric*

- In a ventilated area, apply **Fabric Protector** to all clean Sunbrella® fabric surfaces until soaked, then let dry completely.
- **Fabric Protector** makes cushion fabric repellent to water and dirt, inhibits the growth of mold and mildew while assisting in the prevention of stains.

Reapply to clean surfaces 1x per year.

### If Spills, Dirt, or Dust Occur

#### 2 *Easy Care Instructions*

The best and simplest way to preserve the beauty, comfort and performance of Sunbrella® fabric is by brushing off any dirt before it gets entrenched, as well as by cleaning up any spills or stains with soap and water shortly after they occur when they are easiest to remove.

To keep your Sunbrella® fabric looking good and lasting longer, follow these simple guidelines:

#### 3 *Hand Wash*

- Moisten fabric surfaces with a sponge or wet towel then spray a light mist of **Fabric Cleaner** over the entire surface of the fabric.
- Use a sponge or a clean towel to gently break up any stains.
- Rinse fabric completely to remove all soapy residue.
- Let fabric air dry completely.

ALTERNATIVELY: You can prepare a cleaning solution of ¼ cup mild soap per gallon of warm water and place the cleaning solution into a spray bottle.

### Machine Wash

**CAUTION: Although Sunbrella® fabrics machine wash just fine, we recommend that you handwash your outdoor cushions due to the fitted nature of the fabric to the cushion and difficulty most have with re-covering the cushions.**

- Begin by removing the Sunbrella® fabric covers off of the cushions and then making sure to close all zippers.
- Machine wash in cold water on the delicate cycle with a regular amount of mild laundry detergent.
- Let fabric air dry completely.

### About Sunbrella® Fabrics

Sunbrella® fabrics have become the choice of discerning outdoor designers, discriminating homeowners and Jensen Outdoor for its luxurious outdoor furniture.

Sunbrella® fabrics are the highest-quality decorative fabrics designed for extraordinary performance and long-lasting beauty.

Their solution-dyed acrylic fibers are colored all the way through allowing for rich, vivid colors that withstand weather, water, fading, dulling and the test of time.

### New Sunbrella® Fabric



## Sunbrella® Fabric Stain Removal Spotlight

### 4

#### *Removing Mold and Mildew Stains*

While Sunbrella® fabrics do not naturally promote the growth of mildew, please be aware that mildew may grow on any dirt or unfamiliar substances that collect on the fabric and are not promptly removed.

- Create a cleaning solution of ¼ cup dishwashing liquid and 1 cup bleach per gallon of water. For severe mold or mildew growth, the amount of bleach may be increased.
- Pour the cleaning solution into a spray bottle.
- Spray on the entire area, as it is best to clean the complete surface area of the fabric to prevent any water rings or stains from forming.
- Let the cleaning solution penetrate into the fabric for 15 minutes.
- Clean the complete area with a clean towel, a sponge or a very soft-bristled brush.
- Rinse the area well to eliminate any soapy residue.
- Let fabric air dry completely.

#### *Bird Droppings, Coffee, Tea, Cola, Ketchup or Mustard Stains*

- Create a cleaning solution of ¼ cup dishwashing liquid and 1 cup bleach per gallon of water.
- Proceed with cleaning directions for Handwashing or Machine Washing.

#### *Removing Wine Stains*

- Create a cleaning solution of ¼ cup dishwashing liquid, ⅓ cup white vinegar and ½ - 1 cup hydrogen peroxide or isopropyl alcohol per gallon of water.
- Proceed with cleaning directions for Handwashing.

#### *Removing Beer, Food Color, Vomit or Urine Stains*

- Create a cleaning solution of ¼ cup dishwashing liquid and ⅓ white vinegar per gallon of water.
- Proceed with cleaning directions for Handwashing.

#### *Removing Blood Stains*

- Create a cleaning solution of ¼ cup dishwashing liquid and ½ - 1 cup ammonia per gallon of water.
- Proceed with cleaning directions for Handwashing. Clean any remaining with dishwashing liquid and water.

### Helpful Hints

Before using cleaning solutions, put on eye protection and rubber gloves.

If hand washing, always clean in well ventilated areas.

Reapply fabric protector after each cleaning to ensure maximum protection.

If stains persist, simply repeat the cleaning process and allow for a longer soaking time for the cleaning solution.

Keep cleaning solutions in a dry, temperature controlled space away from the reach of children or pets.

Always read the instructions on the bottle or can before proceeding.



## Sunbrella® Fabric Stain Removal Spotlight (Continued)

### *Butter, Oil, Grease, Salad Dressing, Suntan Lotion or Paint Stains*

- Apply cornstarch onto the stain as an absorbent.
- Remove excess with a straight edge.
- Clean any remaining with dishwashing liquid and water.
- Proceed with cleaning directions for Handwashing or Machine Washing.

### *Removing Chocolate Stains*

- Create a cleaning solution of ¼ cup dishwashing liquid and ½ cup of hydrogen peroxide per gallon of water.
- Proceed with cleaning directions for Handwashing.

### *Removing Wax Stains*

- Cover wax stain with a towel.
- Apply a heated iron over the towel.
- Remove towel and treat the stain with isopropyl alcohol.
- Create a cleaning solution of ¼ cup dishwashing liquid per gallon of water.
- Proceed with cleaning directions for Handwashing.

### *Removing Chewing Gum or Crayon Stains*

- Treat the stain with isopropyl alcohol.
- Create a cleaning solution of ¼ cup dishwashing liquid per gallon of water.
- Proceed with cleaning directions for Handwashing.

### *Removing Ink or Nail Polish Stains*

- Treat the stain with 100% acetone.
- Clean with mild soap and water.
- Rinse the stain thoroughly.

## Helpful Hints

Before using cleaning solutions, put on eye protection and rubber gloves.

If hand washing, always clean in well ventilated areas.

Reapply fabric protector after each cleaning to ensure maximum protection.

If stains persist, simply repeat the cleaning process and allow for a longer soaking time for the cleaning solution.

Keep cleaning solutions in a dry, temperature controlled space away from the reach of children or pets.

Always read the instructions on the bottle or can before proceeding.

# WOVEN VIRO® FIBER

## EASY CARE AND MAINTENANCE

Jensen Outdoor is proud to be able to provide the highest-quality outdoor woven materials available on the market today. All of the Viro® Fiber handwoven material featured in Jensen Outdoor furniture are carefully selected for their virtually carefree maintenance and outstanding durability. Read the following instructions to clean yours.



## HOW TO CARE FOR WOVEN VIRO® FIBER

### When You First Bring Your Furniture Home

#### *Nearly Maintenance Free Viro® Fiber*

Woven Viro® Fiber furniture from Jensen Outdoor is virtually maintenance-free. To keep your furniture at its best, follow these simple guidelines:

- To remove dust, simply clean with a wet cloth or lightly rinse with water on a regular basis.
- At least once a year, gently clean with warm water and a non-foaming soap or mild detergent.

Alcohol-based, oil-based and other harsh cleaners are not recommended.

### If Dust or Stains Occur

#### **2** *Recommended Once Per Year Light Cleaning*

- At least once a year, gently clean with warm water and a non-foaming soap or mild detergent.

### About Viro® Fiber

Made of high-density polyethylene, Viro® Fiber is completely colored throughout, smudge-proof, and resistant to the effects of significant temperature variations.

The fiber has been proven in laboratory tests to withstand continuous UV exposure for 3 years.

To achieve the distinctive woven patterns featured in Jensen Outdoor's collections, each frame is expertly handwoven around strong but light commercial-grade powder-coated aluminum frames allowing the fiber to ergonomically conform to your shape, providing supreme comfort and sublime relaxation.

Viro® Fiber is non-toxic and recyclable, does not contain PVC and is made from 100% high-density polyethylene. These factors combine to make Viro® Fiber exceptionally environmentally friendly.

### New Viro® Fiber

