

PRODUCT GUIDE

2021 SEASON



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JENSEN LEISURE FURNITURE BROADENS FOCUS: RELAUNCHES AS JENSEN OUTDOOR

Jensen Leisure Furniture, known to the casual industry for bringing the highest-quality sustainable lpe wood furniture in the world to your outdoors, is relaunching for the 2021 season as:

Jensen Outdoor.

Jensen Leisure Furniture has more than a quarter-century of expertise in designing luxury wood furniture with one of the finest hardwoods available, FSC®-certified lpe. The strength and deep-chocolate-colored beauty of lpe has allowed the company to deliver on the promise of exceptional casual furniture quality, function, and design enjoying industry-stirring success with the launch of such well-received collections as the transitional Opal, mid-century Forte, and modern Jett among many others.

Now entering the 2021 season, Jensen Leisure Furniture is broadening its horizons to better serve an evolving marketplace. Having perfected the ethical sourcing, unparalleled design, and heirloom-durable quality in Ipe hardwood, Jensen Leisure Furniture is relaunching as Jensen Outdoor. The refresh brings the same level of care in craftsmanship to a broader portfolio of the highest-quality materials that consumers are demanding.

"One of our core competencies has always been the team's masterful ability to create excitingly new, yet pleasingly familiar furniture concepts and execute on them extremely well," said Hlodver Olafsson, President, Jensen Outdoor. "With this brand evolution we are bringing into our tent new ideas in materials and design while continuing to execute at the highest level."

Jensen Outdoor is launching a new website www.JensenOutdoor.com. Carefully calibrated to bring an experience sure to turn heads in the casual industry, JensenOutdoor.com is intended to be the guide-path by which consumers can discover the 'Outside of Ordinary' world of Jensen Outdoor.

"For a long time our excellent network of retail partners has been the sole portal into the world of Jensen Outdoor," said Eric Parsons, Vice President, Jensen Outdoor. "With this exciting new digital experience, we will be able to introduce our brand to a wider audience and assist our consumers, retailers, and interior designers in feeling confident in their decision to choose Jensen Outdoor for their casual furniture needs for years to come."

To stay up to date with the latest in product releases, information, and casual furniture experiences visit Jensen Outdoor's new website at www.jensenoutdoor.com.



The mark of responsible forestry

SUSTAINABILITY

Jensen Outdoor maintains over 2 million FSC® Certified acres of pristine dry-tropical forest in Eastern Bolivia.

Since 1994, Jensen Outdoor has been a leader in the outdoor furniture industry by receiving one of the first, and annually re-certified accreditations from the Forest Stewardship Council® (FSC®) for our small footprint harvesting techniques. This level of care through sustainable for-



est-management provides protection for more than 2 million acres of Bolivian forests alone.

Renowned as the gold standard in forestry certification, FSC® has established strict environmental and social standards for responsible forest

management and harvesting practices, including the Chain of Custody (COC) certification for those forestry operations that track their furniture's wood back to the exact tree that was felled to when it arrives in our Sandston, USA warehouse as furniture. FSC® only accredits such orga-

nizations who share their dedication.

Today, Jensen Outdoor's furniture exclusively features FSC®_Certified timbers preserving millions of acres of dry tropical forests, along with the welfare of forest workers and their families, for generations to come.

MATERIALS

All of our materials are chosen with the strictest criteria to:

- Meet or exceed our superior quality and durability standards
- 2. Aesthetically compliment the furniture design and craftsmanship
- 3. Be sustainable to source



Sustainable Ipe Wood

FRAMES, SURFACES

Ipe wood, the crown jewel of our timbers, embodies the heirloom-quality standard we hold all of our materials to. Ipe is a timber prized for its beauty and long-lasting durability in any environment. The strikingly beautiful chocolate-brown shades of Ipe timber enhance any décor with timeless



Woven Viro® Fiber

SURFACES, SEATING BASKETS

Nature safe woven Viro® Fiber is perfectly suited to outdoor use through superior resilience, indelible color fostness, and stylistic allure. Viro® Fiber is expertly handwoven around commercial-grade powder coated aluminum frames allowing the fiber to ergonomically conform to your shape.



Fabrics by Sunbrella®

CUSHIONS, PILLOWS

For decades, Sunbrella® has been the fabric of choice for Jensen Outdoor, offering the luxury of carefree comfort and distinctive style in any environment. Each solution-dyed acrylic fabric is crafted with remarkable attention to detail and designed for exceptional performance whether indoors or out.



High Pressure Laminate

TABLE SURFACES

Commonly known as HPL, high pressure laminate is comprised of kraft paper enriched with resin. This high-tech composite creates a layered modern material with a surface finish that is designed for excellent antimicrobial qualities and exceptional longevity.



Durable **Aluminum**

FRAMES, SEATING BASKETS

Remarkably durable yet lightweight, commercial-grade powder coated aluminum is ideal for outdoor applications. The powder coating provides a strong protective seal, shielding the furniture from the elements, corrosion, fading and scratches over time.



Multi-Layer Cushions

CUSHIONS, PILLOWS

Jensen Outdoor uses a structural multi-layer cushion system to ensure that the appropriate durability and comfort are built in to your cushions for years of use. Each cushion is handmade in the USA to fit your frame perfectly.



Easy Care Products

IPE WOOD, SUNBRELLA® FABRIC

Maintaining the beauty and comfort of your Ipe wood furniture and cushion fabrics is simple with Jensen Outdoor's custom care supplies, manufactured to keep your furniture in tip-top shape all year long.

IPE WOOD

lpe ages to an elegant silver patina over time and may be restored to an 'as new' finish at any time.

lpe is one of the densest premium hardwoods in the world. Two times harder than teak and considerably more water and flame-resistant, this fine hardwood has been the choice of top designers, upscale builders and discerning individuals for outdoor furniture, flooring and decking for more than a century.

Ipe (pronounced "EE-pay") has been known throughout Europe as a premium material used in outdoor furniture, decking, and flooring wood for hundreds of years, and is among the strongest, densest timbers on the planet.

Ipe trees are at least 100 years old when they are harvested from the forests of Eastern Bolivia. The environment of tropical dry forests causes trees to grow slowly, which contributes to their strength, density and high wear durability. The advanced age and large diameter of the trees allow Jensen to manufacture its furniture with 100% solid heartwood. The heartwood portion of the tree is structurally stable and naturally resists swelling and contraction caused by seasonal changes in outdoor environments.



A strikingly beautiful chocolate brown timber when new, Ipe ages gracefully to an elegant silver patina after six to twelve months outside in the sunshine and moisture. While all wood oxidizes to a silver patina if left to weather naturally, Ipe is one of the rare timbers that can be restored to its original color at any time

simply by cleaning and applying Penofin® Verde, a specialized oil finish available from Jensen Outdoor.

Many notable buildings and bridges are made of Ipe timber, including the Paris Soferino Bridge, the Atlantic City (NJ) Boardwalk, and many New York City park benches.

Stages of Ipe Finish:





As New

Weathered



VIRO® FIBER

Nature safe woven Viro® Fiber has superior resilience, indelible color fastness, flexibility and stylistic allure.

Made of high-density polyethylene, Viro® Fiber is completely colored throughout, smudge-proof, and resistant to the effects of significant temperature variations. How significant? Jensen Outdoor fibers are specifically designed and engineered for outdoor use; insensitive to temperature differences ranging from -90 to +175 degrees Fahrenheit.

Jensen Outdoor fibers won't fade, even if exposed to extreme weather conditions during summer and winter. Ihe fiber has been proven in laboratory tests to withstand continuous UV exposure for 3 years, far beyond the experience your furniture will have during the course of normal use.

To achieve the distinctive woven patterns featured in Jensen Outdoor's collections, each frame is expertly handwoven around strong but light commercial-grade powder-coated aluminum frames allowing the fiber to ergonomically conform to your shape,

providing supreme comfort and sublime relaxation. This top-of-the-line woven material has become a favored feature in many Jensen Outdoor collections, including Coral, Vintage, Forte, Nest and Unicon. In the outdoor industry, Viro® Fiber continues to serve as a source of inspiration for collectors and aficionados who prize its long-lasting durability that is beautifully suited to any outdoor landscape.

Today more than ever, the choices that many people are making when selecting outdoor furniture and accent pieces are reflecting a dedication to an ecologically conscious lifestyle. Just as Jensen Outdoor is a life-long friend to our forests and wholly committed to sustainability, Viro® Fiber is crafted to be environmentally friendly and 100% recyclable. This ecologically sensitive fiber is created from highdensity polyethylene, which is free from PVC and entirely non-toxic. Even when badly burned, no toxic substances are ever produced for complete peace of mind for years of safe enjoyment with the whole family.

DESIGN

Jensen Outdoor strives to find design thinking that's 'Outside of Ordinary'.

When we begin the work of designing a new furniture collection, there is a collaborative process that connects our forestry operations in Bolivia, to our design teams in the United States and Europe. What excitingly new, yet pleasingly familiar, idea can we bring to the outdoor market that best accentuates the striking beauty of the sustainable materials we have to work with? Over the years our team has continued to sustainably innovate our designs and craftsmanship to meet with an ever-changing need.

Every Jensen Outdoor item is inspired by nature, honed to perfection by the pens of award-winning designers,



and tested with our Virginia-based leadership team to ensure that you can feel as comfortable sitting in a Jensen Outdoor chair as you can feel a sense of pride while admiring it through your kitchen window.

Our team dedicates themselves to finding inspired designs that suit the needs of today's consumer. Always evaluating trends, understanding consumer behavior, and reflecting upon how we can add value to the natural materials that we can sustainably incorporate into our designs.

Once Jensen Outdoor has determined the inspiration of our next collection, we engage with the top award-winning European and North American designers who specialize in outdoor and wood furniture to

further hone our furniture into the excitingly new, yet pleasingly familiar designs that make your patio shine.

From pen to wood our team of expert craftsman, sustainably located near the source of our materials in Bolivia, bring these designs to life with rigorous rounds of testing and revision to ensure the structural stability and design aesthetics are just right.

DESIGNERS

Our designers are selected based on the following criteria:

- 1. Superior expertise designing with wood furniture
- 2. A blend of indoor and outdoor furniture experience
- 3. Award-winning designs



Frederic **Doughty**Philadelphia, USA

LAGUNA

Evolving his furniture designs from the indoors out, Frederic studied at the Art Center College of Design in Pasadena, California. He designs furniture with clean, timeless lines accentuated by comfortable proportions.



Philip **Behrens** Winston-Salem, USA

EFLEX

Philip brings a mechanical engineering background to furniture design, having earned his degree from Utah State University. His furniture designs make clever use of Jensen Outdoor's materials to enhance the user experience.



Alan Morley Brighton, England

CORDIAL

Alan began his career as a furniture draughtsman and cabinet maker before launching his contemporary design business in 1983. Alan is the resident designer at Jensen Outdoor's sister company, Alexander Rose.



Seth Alguire
High Point, USA

FORTE, JETT

A graduate of Kendall College of Art and Design with a Bachelor of Fine Arts in Industrial Design, Seth Alguire lives his passion for contemporary solutions to age old design problems as the senior designer at HTK Design.



Povl **Eskildsen** Aarhus, Denmark

CORAL, VINTAGE, RICHMOND

Furniture design came to Povl early, first from his family's furniture factory, then from Arhaus School of Architecture where he earned his MA in Furniture Design in 1986. Povl delights in crafting elegant transitional designs that fit well within any space, indoors or out.



Dick **Björk** Helsingborg, Sweden

OPAL, UNICON

Dick grew up making furniture at his father's side in his furniture shop in Sweden, then went on to graduate from the esteemed Trateskniska Skolan in Helsingborg. Dick's designs offer stately transitional elements blended elegantly with clean lines to create understated outdoor furniture masterworks.



Edi & Paolo **Ciani** San Giovanni de Natisone, Italy

NEST, HARMONY, TOPAZ

Brothers Edi and Paolo have been collaborating in design since 1992, both having advanced degrees in technical design. The pair are known in the industry for sweeping modern and playful designs that comfort as they cradle.

COLLECTIONS







Classic Ipe

Traditional design

Ipe Wood and Sunbrella® Cushion Fabrics
Wood Lounging and Dining Frames

Cottage Styling & Diverse Product Lines

Sustainably-sourced from dry-tropical forests, Jensen Outdoor's Ipe hardwood is 100% FSC-certified. Designed specifically for the unique qualities of its namesake, Classic Ipe features traditional cottage styling masterfully applied to deep chocolate-brown Ipe hardwood.



Coral

Transitional design by Povl Eskildsen Ipe, Viro® Fiber, Aluminum, & Sunbrella® Deep Seating and Dining Frames Shimmeringly-Spun Woven Viro® Fiber

Coral features a transitional woven design of Viro® Fiber in your choice of natural cream or stone gray. The handwoven fiber is expertly fitted around an aluminum frame with deep chocolate brown accents of smooth-touch FSC®-Certified lpe timber at the arms and base.



Cordial

Transitional design by Alan Morley
Olefin Rope, Alumninum, Ipe, & Sunbrella®
Deep Seating and Accessory Frames
Hand-Twisted Tactile Olefin Rope

Cordial offers a selection of lounge chairs and loveseats featuring sturdy woven backs and comfortable cushions available in your choice of beige or charcoal gray tones. Marine-grade Olefin roping gracefully weaves over tubular frames made of powder-coated aluminum.



Eflex

Contemporary design by **Philip Behrens Ipe** Wood and **Sunbrella®** Flex Straps **Dining** Seating Frames

Modern Angular Styling & Woven Straps

Eflex features a contemporary aesthetic through the brilliant blending of soft, yet durable Sunbrella® flex straps in your choice of effervescent bronze or stone gray. The tautly-strapped seats are expertly fitted around a deep chocolate brown, FSC®-Certified lpe timber frame.



Forte

Transitional design by Seth Alguire
Ipe, Viro® Fiber, Aluminum, & Sunbrella®
Deep Seating and Dining Frames
Smooth-Turned Ipe Timber & Tri-Tone Weave

Bridging traditional and modern design aesthetics, Forte offers transitional design versatility through tri-tone Viro® fiber weave on a rounded, FSC-certified lpe timber frame Enhance Forte's comfort and beauty with weather-resistant Sunbrella® fabrics to perfectly suit your outdoor decor.



Harmony

Contemporary design by Edi & Paolo Ciani Aluminum, Ipe, HPL, & Outdoor Sling Lounging and Dining Frames Modern Lines & Understated Materials

Harmony features a contemporary powder coated aluminum frame, tautly draped with supportive sling seating and deep chocolate brown accents of FSC®-Certified Ipe wood on the arms and table tops.

COLLECTIONS





Jett

Modern design by Seth Alguire Ipe, HPL, Aluminum, & Sunbrella® **Deep Seating** and **Dining** Frames Architecturally Angular Styling & Box Joints

The Jett collection blends the classic beauty and strength of FSC®-Certified Ipe timber with the chic allure of a black powder-coated aluminum frame. Designed for lounging in any landscape, sublime comfort is found in cushions covered in your choice of all-weather Sunbrella® fabrics.



Opal

Transitional design by **Dick Björk** Ipe Wood and Sunbrella® Cushion Fabrics Deep Seating and Dining Frames Rounded Arms, Thin Slats, & "O" Seat Backs

A jewel in the Jensen Outdoor family, the Opal collection dazzles with beauty and comfort in any landscape. Opal's signature detail, an open "O" on the upper back of each seating frame, resembles the circular shape of the precious stone that shares its name



Unicon

Traditional design by Dick Björk Ipe Wood and Viro® Fiber Woven Seats **Dining Seating Frames** Soft, Easy-cleaning, Dining Without Cushions

Unicon features a timeless design through the inspired placement of deep bronze woven Viro® Fiber, paired with a frame crafted from FSC®-Certified lpe timber renowned for its unrivaled strength and durability.



Laguna

Transitional design by Frederic Doughty Ipe, Viro® Fiber, Aluminum, & Sunbrella® Deep Seating and Dining Frames Crisp Angular Styling & Finger Joints

Contemporary comfort defines the fresh design of Laguna. The collection incorporates the touchstone of clean, classic lines in Ipe wood and supremely comfortable Siunbrella® cushions to make this deep seating and dining collection a welcome addition to any landscape.



Richmond

Traditional design by Povl Eskildsen Ipe Wood and Sunbrella® Cushion Fabrics Wood **Dining** Frames Smooth Architectural Lines & Broad Slats

Richmond features a traditional design crafted in Ipe wood.

Gatherings of family and friends are effortless with an array of outdoor dining and seating selections, including dining, rail, and chat tables and extensions, along with benches, counter height, side and arm dining chairs.



Vintage

Traditional design by Povl Eskildsen Ipe, Viro® Fiber, Aluminum, & Sunbrella® Deep Seating and Dining Frames Smooth-Turned Ipe Timber & Tri-Tone Weave

Vintage features deep brown and bronze Viro® Fiber weave coupled with a powder-coated aluminum frame. This antique-inspired collection adds accents of FSC®-certified Ipe timber for a refined richness to table tops, chair arms and supportive feet of the frames.



Nest

Contemporary design by Edi & Paolo Ciani Ipe, Viro® Fiber, Aluminum, & Sunbrella® **Deep Seating** and **Accessory** Frames Smooth-Turned Ipe Timber & Tri-Tone Weave

Retro cool with casual warmth, Nest's Viro® Fiber weave artistically patterns into an embossed gray blend. The fine fiber is handwoven with care and wrapped around a powder-coated aluminum frame that is gracefully balanced by a FSC®-certified Ipe timber base.



Topaz

Contemporary design by Edi & Paolo Ciani Ipe, Sunbrella®, & Outdoor Sling Deep Seating and Dining Frames **Conically-Arranged** Table Legs

Topaz features the modern strength of FSC®-Certified Ipe timber with the chic allure of tautly wrapped outdoor sling in beige, brown, or blue and deep seating cushions covered in your choice of Sunbrella® fabrics. Tables are supported by the stylized display of conically-arranged angular feet.



Classic Ipe

- Traditional Rounded Cottage Styling
- FSC®-Certified Ipe Wood Frames
- Smooth-as-Glass Wood Finish
- Yellow Zinc Plated Steel Hardware
- Optional Cushions in Sunbrella® Fabrics
- 31 Frames: Lounging & Dining

Stages of Ipe Finish:







Restored

Where it all started. Classic lpe bears the name of the wood Jensen Outdoor is best known for, FSC®-Certified lpe.

Rounded cottage styling pairs with zinc plated steel hardware for a traditional design.



Integra



Lincoln Glider



Adirondack

Coral

- Transitional Woven Styling
- FSC®-Certified Ipe Wood Arms & Feet
- Smooth-as-Glass Wood Finish
- Two-Tone Woven Viro® Fiber
- Required Cushions in Sunbrella® Fabrics
- 19 Frames: Lounging & Dining

Woven Finishes:





Gray Natural

Coral features a transitional woven design of Viro® Fiber in your choice of natural cream or stone gray. The handwoven fiber is expertly fitted around an aluminum frame with accents of smooth-touch FSC®-Certified lpe timber at the arms and base.



Coral Natural



Coral Gray



Top-Down View of Woven Back

JENSEN

Forte

- Transitional Mid-Century Styling
- Tri-Tone Viro® Fiber Weave
- Smooth Turned Ipe Wood Frames
- Optional Reversible HPL Accessory Top
- Required Cushions in Sunbrella® Fabrics
- 6 Frames: Lounging & Dining





Reversible **HPL Top**





lpe Top

lpe

Forte features a transitional woven design of tri-tone Viro® Fiber handwoven around an aluminum seating basket with FSC®-Certified lpe throughout the turned timber frame.

High Pressure Laminate (HPL) reversible table tops are available for the accessory tables.







Cordial

- Transitional Styling
- Handwoven Marine-Grade Olefin Rope
- Powder-Coated Aluminum Frame
- Smooth-Finish Ipe Table Top Accents
- Required Cushions in Sunbrella® Fabrics
- 4 Frames (2 Colors): Lounging

Eflex

- Modern Angular Styling
- Handwoven Sunbrella® Strap Seating
- No cushion required or offered
- FSC®-Certified lpe Wood Frame
- All Wood Finger Joints
- 1 Frame (2 Colors): Dining

Harmony

- Contemporary Modern Aesthetic
- Powder-Coated Aluminum Frames
- FSC®-Certified Ipe Wood Accents
- Charcoal Outdoor Sling Seating
- Option of HPL or lpe Table Tops
- 6 Frames: Lounging & Dining



Rope & Frame Finishes:







Flex Strap Finishes:





Bronze



Table Top Finishes:







Stone

Gray

JENSEN

Laguna

- Angular Meets Curvilinear Design
- **Durable Wood Finger Joinery**
- Smooth-as-Glass Ipe Wood Finish
- Broad Table and Chair Slats
- Required Sunbrella® Cushion Fabrics
- 8 Frames: Lounging & Dining





As New



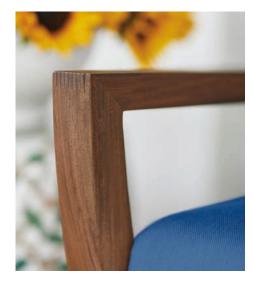


Restored

Laguna features a sharply transitional design incorporating the touchstone of clean, classic lines in Ipe wood and supremely comfortable Siunbrella® cushions. Note the broad table top and chair back slats paired to the curvilinear frame arms and feet.







Jett

- Low-Slung Modern Geometric Styling
- Waterfall Shape Structural Seat Back
- Black Powder-Coated Aluminum Frame
- Optional Ipe or HPL Table Top Inserts
- Required Sunbrella® Cushion Fabrics
- 3 Frames (3 Top Options): Lounging

The Jett collection blends the beauty of lpe timber and the allure of a black powder-coated aluminum frame. The structural seat back and waterfall shaped seat cushions blend the fabric right into the low-slung geometric shape of the frame. Wood Box joints adorn the edges of the table surfaces.

Nest

- Rounded Mid-Century Aesthetic
- Tri-Tone Embossed Gray Weave
- Turned Ipe Wood Legs
- Powder-Coated Aluminum Subframes
- Required Sunbrella® Cushion Fabrics
- 5 Frames: Lounging & Accessory



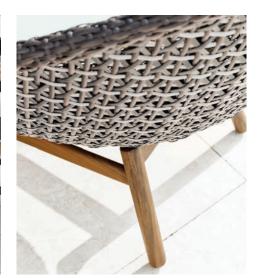


Table Top Finishes:



Stone





Woven Finish:



Metro



Opal

- Transitional Rounded Styling
- Thin Ipe Slats on Seats and Table Tops
- "O" for Opal Signature Seat Opening
- Chicago Hancock inspired cross beams
 Required Sunbrella® Cushion Fabrics
- 26 Frames: Lounging & Dining

Opal's signature detail, an open "O" on the upper back of each seating frame, resembles the circular shape of the precious stone that shares its name. Additionally, the renowned Chicago Hancock Center was used as inspiration for the cross beams supporting Opal's timeless collection of dining tables.

Note that deep seating back cushions are available in hi or low variations (pictured below).





Opal Deep Seating Cushions are Offered in Hi (at left) or Low (at right) Back Cushions

Opal Bistro Dining

Richmond

- Traditional Classic Styling
- Medium Ipe Slats on Seats & Tables
- Smooth-as-Glass Wood Finish
- Collection has Extension Table
- Optional Sunbrella® Cushion Fabrics
- 14 Frames: Dining & Accessories

Richmond features a traditional design crafted in Ipe wood. Dining options include traditional dining, rail, and chat tables and extensions, along with benches, counter height, side and arm dining chairs.

The 85" Extension Table (pictured below) expands up to 120", seating from eight up to twelve comfortably with the addition of storable 24" or 35" table extensions.



Extension Table Seats 8-12 Comfortably.



Extensions can be stored under the table itself.



58" Round Dining Seats 6 with the Curved Bench.

JENSEN

Vintage

- Traditional, Nostalgic, Island Styling
- Two-Tone Brown & Bronze Weave
- Smooth Turned Ipe Wood Feet
- Wide-Slat Ipe Table Tops
- Required Sunbrella® Cushion Fabrics
- 13 Frames: Lounging & Dining



Accents:





Vintage features deep brown and bronze Viro® Fiber weave coupled with a powder-coated aluminum frame. This ancollection tique-inspired adds accents of FSC®-certified lpe timber for a refined richness to table tops, chair arms and supportive feet of the frames.







Topaz

- Contemporary Curvilinear Styling
- 3 Outdoor Sling Fabric Seat Options
- Conically-Arranged Table Legs
- Yellow Zinc Plated Steel Hardware
- Required Sunbrella® Cushion Fabrics
- 17 Frames: Dining and Lounging

Topaz features the modern strength of FSC®-Certified Ipe timber with the chic allure of tautly wrapped outdoor sling in beige, brown, or blue and deep seating cushions covered in your choice of Sunbrella® fabrics. Tables are supported by the stylized display of conically-arranged angular feet.



Unicon

- Traditional Elegant Design
- Two-Tone Bronze Woven Seat
- Softer Seating Without A Cushion
- Smooth-as-Glass Ipe Finish
- Option of Side or Arm Chairs
- 2 Frames: Dining Seating





Viro® Fiber Finish:



Bronze

Outdoor Sling Finishes:



12





PRODUCT CARE

With genuine Jensen Outdoor care products keep furniture in tip-top shape all year long.

Our materials offer consumer choice in how the furniture is maintained:

- Easy: Set the furniture outside and allow the Ipe to gray over time
- Medium: Restore the 'as new' finish of Ipe as required
- Pro: Revive from difficult stains







IMPORTANT: Follow all instructions on the packaging.

*For Restore and Revive, to remove excess Verde Oil Finish that hasn't been absorbed, rub the lpe surface with smooth rags until dry to the touch. Dispose of oil-soaked rags in a metal bucket of water to avoid spontaneous combustion.

Level 1: Easy

Protect

- Protect new furniture
- · Once per year or as necessary

In a ventilated area, apply <u>Wood Shield</u> and <u>Fabric Protector</u> as directed on the packaging to all clean lpe and cushion surfaces to further protect against water and food stains.

Allow to dry completely before use.



Read full instructions at: jensenoutdoor.com/product-care

Level 2: Easy

Clean

- · Clean up spills, dirt, or dust
- As necessary

Wash your lpe wood surfaces with a nylon bristle brush and <u>Pro-Tech</u> <u>Wood Cleaner</u> to remove surface dirt, then rinse off with water, for light cases mild dish soap may be used. Once complete allow to dry.

Moisten fabric surfaces with a sponge, and then spray Fabric Cleaner over the cushion surface. Use a sponge to break up stains. Rinse fabric to remove soapy residue. Once complete, allow to air dry.

Level 3: Medium

Restore

- Restore the 'as new' look
- Optional once per year

To restore the 'as new' chocolate brown finish of Ipe wood, follow our simple color-restoration process:

Use **<u>Pro-Tech Wood Cleaner</u>** to remove dirt, then rinse with water.

Apply **Pro-Tech Wood Brightener**, rinse with water and allow to dry.

*Apply <u>Verde Oil Finish</u> as directed on the can, letting it sit for 30 minutes.

Once dry, apply **Wood Shield** to timber to provide additional protection against water and food stains.

Level 4: Pro

Revive

- Revive from troublesome stains
- Only advised in difficult cases

If Ipe furniture has an inappropriate finish or excessive stain buildup follow our simple wood-revival process:

Prepare the surface by following the cleaning instructions in level 2.

Apply $\underline{\text{Pro-Tech Wood Stipper}}$, to a clean dry surface.

Use **<u>Pro-Tech Wood Cleaner</u>** to remove dirt, then rinse with water.

Apply **Pro-Tech Wood Brightener**, rinse with water and allow to dry.

*Apply **Verde Oil Finish** as directed on the can, letting it sit for 30 minutes.

Once dry, apply **Wood Shield** to timber to provide additional protection against water and food stains.



Wood Shield

By Jensen Outdoor | Ipe Wood



Fabric ProtectorBy Jensen Outdoor Cushions



Pro-Tech Wood CleanerBy Penofin® Ipe Wood



Fabric CleanerBy Jensen Outdoor Cushions



Pro-Tech Wood Brightener By Penofin® Ipe Wood



Ipe Aftercare KitBy Penofin® Ipe Wood



Ipe Restoration KitBy Penofin® Ipe Wood



Verde Oil FinishBy Penofin® Ipe Wood



QUICKSHIP

Valid April 1, 2021





QUICKSHIP Program for Frame-Only

Included *frames* depart the warehouse within *five days* of when Jensen Outdoor receives the order.

- 1. Select from our top selling Ipe wood frames in dining, lounging, and accessories
- 2. Place an order with your local reseller
- 3. Frames ship within five days of order receipt

Optional seat cushions are available. However, they are not a part of the QuickShip program and will ship at a later date.

Category	Collection	Frame-Only	Item #
Dining	Classic Ipe	Integra Arm Chair	62000
Dining	Classic Ipe	Governor Arm Chair	62020
Dining	Classic Ipe	Amber Bench	62550
Dining	Coral	Low Back Bench (Natural)	70500
Dining	Topaz	Folding Sling Arm Chair (Brown)	64011
Dining	Topaz	Sling Arm Chair (Brown)	64031
Dining	Topaz	Folding Arm Chair	64040
Dining	Topaz	Folding Side Chair	64050
Dining	Opal	Arm Chair	63010
Dining	Opal	Side Chair	63020
Dining Table	Opal	Round Dining Table	63220
Dining Table	Opal	Rectangular Dining Table	63230
Dining Table	Topaz	Bistro Table	64200
Dining Table	Classic Ipe	Beechworth Dining Table	62260
Dining Table	Classic Ipe	Belmont Dining Table	62250
Hi Dining	Classic Ipe	Integra Swivel Hi Dining Chair	62030
Hi Dining Table	Classic Ipe	Capri Hi Dining Table	62220
Lounging	Classic Ipe	Ruby Rocker	62450
Lounging	Classic Ipe	Lincoln Glider	62460
Lounging	Classic Ipe	Garden Bench	62530
Lounging	Classic Ipe	Adirondack Chair	62400
Lounging	Classic Ipe	Adirondack Footrest	62410
Accessories	Classic Ipe	Side Table	62700
Accessories	Classic Ipe	Serving Tray Large	79000
Accessories	Classic Ipe	Serving Tray Small	79010

FAQs

Frequently Asked Questions

Q: Where is the furniture made?

A: Jensen Outdoor's forestry supplier manages over 2 million acres of pristine dry-tropical forests in Bolivia. Through the FSC®-certification chain of custody process, we are able to track the exact lpe tree and location from where it is sustainably felled to when it arrives in our assembly center in Virginia, USA as furniture for distribution.

Our Viro® Fiber woven material is crafted to be environmentally friendly and 100% recyclable, handwoven by highly skilled craftsman in the Philippines. This top-of-the-line woven material has become a favored feature in many Jensen Outdoor collections, including Coral, Vintage, Forte, Nest and Unicon

Q: What is FSC®-Certification?

A: The Forest Stewardship Council, FSC®, was formed in 1993 with the mission to promote environmentally sound, socially beneficial and economically prosperous management of the world's forests. Their vision is to meet current needs for forest products without compromising the health of those ecosystems for future generations. Today, more than 380 million acres of forest have been independently certified, carrying the FSC® label on their products.

Jensen Outdoor (FSC® C013910) is FSC®-Certified because its forests are inspected and certified against strict standards based on FSC's 10 Principles of Forest Stewardship. These inspections are undertaken by independent organizations, such as the Soil Association, that are accredited by the FSC. In order to be given FSC certification a forest must be managed in an environmentally appropriate, socially beneficial and economically viable manner.



Q: <u>Do you accept C.O.M.?</u>

A: Yes. We have a team of outdoor cushion tailors who can work with you to advise on fabric yardage required and if certain fabric types are more or less suitable for your furniture installation. All stock Sunbrella® fabrics are graded in our fabric price list.

Q: Do you dropship?

A: Yes. We dropship to white glove residential delivery services that provide: 1) local delivery, 2) product assembly, 3) product set-up, and 4) carton removal. Assembly errors caused by the white glove service are not covered under warranty.

Q: Is Ipe furniture kiln dried?

A: Yes. Our timber is carefully kiln dried for periods ranging from four to eight weeks to reduce the moisture content to 12%, which is perfectly suited to allow our furniture's wood joinery to only grow more stable when exposed to higher levels of humidity in the air when in use.

Q: What is Ipe heartwood?

A: Our wood furniture is made from the heart of the trees we harvest. The heartwood portion of the tree is the most dimensionally stable. Heartwood is critical in outdoor furniture to maintain the long-term strength and integrity of the mortise and tenon joinery throughout the seasonal extremities of freeze and thaw, and extended wet and dry periods.

Q: Wood joinery techniques?

A: Our wood furniture is crafted using traditional interlocking mortise and tenon, and dowelled joinery that form rock solid connections. Engineered to extremely tight tolerances through CNC technology, the individual furniture components are permanently attached with snug, moisture-sealed joints.

Q: Smooth-as-glass lpe finish?

A: The 'smooth-as-glass' hand finish of Jensen Outdoor Ipe wood furniture is possible due to the dense nature of Ipe wood and our unique cross-grain sanding technique. Sanding cross-grain prevents the lifting of surface micro-fibers and preserves a smooth feel as the wood weathers outdoors.



Q: How to winterize Ipe wood?

A: Ipe furniture withstands the cold temperatures of winter just fine. You can leave your furniture uncovered outdoors and simply restore to an 'as new' finish with our care guide when the weather warms again.

Q: How to winterize cushions?

A: During the winter months we recommend that you wash, dry, then store your cushions safely away from the harsh conditions that winter can bring. Follow the instructions to handwash your cushions then allow to dry completely before storing them away.

Prepare a suitable place: the basement, attic, or garage can be ideal, or even the top shelf in a closet. The main thing is finding a sheltered spot that will stay cool and dry. Once you've cleared a spot, finish your project:

Make sure your outdoor cushions are genuinely dry when you store them. This is important. If you stow them away for the winter while they're still wet or even a little moist, a plastic storage bag will provide the perfect petri dish for fungal growth and upholstery damage.

When you're sure they are dry, seal your spotlessly clean, sweet-smelling outdoor cushions inside plastic bags. You can purchase bags made for this purpose, but an ordinary plastic bag will do as long as you can seal it up tight

Place the bagged cushions in your designated winter storage area, knowing that when you bring them out in the spring they'll be fresh and clean and ready to use.

Beware of rodents. If you have a known mouse problem in the vicinity of your cushion storage space, consider setting traps to take care of it, or wrap your cushions in old sheets or blankets for extra protection before you store them. A family of nesting mice can make quick work of upholstery and fill, leaving you with ruined bits and pieces where there was once a pretty seat cushion.

Q: Machine vs handwash?

A: Although Sunbrella® fabrics machine wash just fine, we recommend that you handwash your outdoor cushions due to the fitted nature of the fabric to the cushion and difficulty most have with re-covering the cushions unless experienced in the process.

Q: What does the five-year limited residential warranty cover?

A: Jensen Outdoor warranties to the original purchaser that, for a period of five (5) years (except as specified in our Limited Residential Warranty) of residential use from the date of purchase, under normal use and service conditions, Jensen Outdoor furniture shall be free from defects in workmanship or materials.

LIMITED RESIDENTIAL WARRANTY

EFFECTIVE (02/22/2021)

Jensen Leisure Furniture, LLC "Jensen Outdoor" d.b.a. warranties to the original purchaser ("Purchaser") that, for a period of five (5) years (except as specified below) of residential use from the date of purchase, under normal use and service conditions, Jensen Outdoor furniture shall be free from defects in workmanship or materials. This warranty shall only be applicable and enforceable in the United States of America and Canada.

WOOD FRAMES

Wood frames are warranted to not break or crack for five (5) years of residential use. Wood frames require user maintenance and changes in the color of the wood are normal and should be expected to occur over time as the natural material ages. Therefore, fading and color changes in wood frames are not covered by this warranty. Small checks in the surface (minuscule openings of the wood grain at the ends when exposed to the elements over time) are natural and in no way affect the structural integrity of the frames. Superficial checks are not covered by this warranty. Components such as plastic foot glides are subject to wear and tear and are not considered part of the frame.

METAL FRAMES

Welds and joints are warranted to not break or crack for five (5) years of residential use. Powder coat finish is warranted to not peel for five (5) years of residential use. Rust or corrosion of metal components, when placed in close proximity to known salt environments, is not covered by this warranty.

HARDWARE

Hardware used in the production or assembly of Jensen Outdoor furniture is warranted to not break for five (5) years of residential use.

WOVEN VIRO® FIBER

Woven Viro® Fiber is warranted to not fail structurally, crack, unravel, fade excessively, or rot for five (5) years of residential use.

SLING FABRIC

Sling fabric is warranted from tears and becoming non-functional because of loss of dimensional stability from exposure conditions including sunlight and normal atmospheric conditions for three (3) years of residential use. Abnormal or excessive discoloration and fading are covered.

CUSHIONS AND PILLOWS

Cushions and pillows are warranted to be free from workmanship or material defects for one (1) year from purchase. The fabric on cushions and pillows is warranted to not tear, or fade excessively for one (1) year from purchase.

HIGH PRESSURE LAMINATE (HPL)

High-Pressure Laminate (HPL) is warranted to not fail structurally, crack, fade excessively, or rot for five (5) years of residential use.



EXCLUSIONS

Proper maintenance of your product is required to support the benefits of this warranty. This warranty is voided in the event that there are indications of abuse or neglect to the furniture. This warranty does not apply to normal wear and tear effects on Jensen Outdoor products, which are received by regular use of the products.

This Limited Warranty does not apply to damage resulting from normal wear and tear, handling, improper or lack of use, care, or maintenance, abuse, accident, alteration, tampering, natural variation of color, texture, or grain and aging of natural products, or use in violation of applicable laws, rules, regulations, and ordinances

Customer's Own Material (COM) and any other material are not covered by this warranty.

Repair or modification by anyone other than Jensen Outdoor or an approved agent of Jensen Outdoor voids the warranty. Additional exceptions may apply. Freight damage is not covered under our Jensen Outdoor Limited Residential Warranty.

Jensen Outdoor expressly disclaims all other warranties, express or implied, statutory or otherwise, including but not limited to, any warranty of merchantability, title, non-infringement, or fitness for a particular purpose.

We reserve the right to discontinue or modify any product line or color without notifying the Purchaser. If the original product is not available, we retain the right to choose to provide replacement material of equal value or quality.

No person or entity is authorized by Jensen Outdoor to make (and Jensen Outdoor shall not be bound by) any statement or representation as to the quality or performance of Jensen Outdoor products other than as contained in this warranty.

This warranty may not be altered or amended except in a written instrument signed by Jensen Outdoor and Purchaser. Under no circumstances will Jensen Outdoor be liable for special, incidental or consequential damages, whether such damages are sought in contract, in tort (including but not limited to negligence and strict liability) or otherwise, and Jensen Outdoor's liability with respect to defective products shall in no event exceed the replacement of such products or return of the purchase price, as previously described.

Some states do not allow the exclusions or limitations of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

SUBMITTING A CLAIM

For service under this warranty, <u>contact the Jensen Outdoor retailer from whom you purchased the product.</u>

Due to your Jensen Outdoor retailer's service policy requirements, the reseller will need to submit a warranty claim to Jensen Outdoor on your behalf.

When submitting a claim to your retailer, please supply the following documentation:

- Proof of purchase (receipt)
- The product item number(s)
- Description of the defect
- Photos of the full product and close-ups of the warranty issue

Once documentation has been received, evaluated, and deemed defective under this warranty Jensen Outdoor's sole responsibility shall be, at its option, to repair or replace defective components, to repair or replace defective furniture, or authorize repairs by a third party, and to notify the Retailer of the solution.

Should a defective product no longer be available, Jensen Outdoor may replace it with a similar product of equal or greater value.